



## Accessible Customer Service Feedback Form

Thank you for visiting the Township of Mapleton facility. The Township of Mapleton is committed to providing high quality customer service. We value our community and strive to meet everyone's needs. Your feedback will be used to ensure that we can meet reasonable expectations and can provide our services to all users and make improvements, when necessary.

Please indicate which Township of Mapleton facility you visited:

Please tell us the date and time of your visit:

Did we respond to your customer service needs in a satisfactory manner?

Yes

Somewhat

No (please explain below)

Was our customer service provided in an accessible manner?

Yes

Somewhat

No (please explain below)

Do you have any suggestions on how we can improve our service?

Can we contact you if more information is needed?

Would you like us to follow up with you?

If yes to either of these questions please provide your contact information below

Name:

Phone Number:

Email:

Please forward to: Municipal Clerk

7275 Side Road 16, Drayton Ontario N0G 1P0

519-638-3313, Ext 045 or Email:

lwheeler@mapleton.ca